

Accessibility Statement

CAFÈ NOIR S.p.A. is committed to making its website accessible, in accordance with Italian Law No. 4 of 9 January 2004.

This accessibility statement applies to the website: <https://www.cafenoir.it/> <https://fr.cafenoir.it/> <https://de.cafenoir.it/> <https://es.cafenoir.it/> <https://en.cafenoir.it/> <https://uk.cafenoir.it/>

Compliance Status

Partially-compliant

This website is Partially compliant with the requirements set out in Annex A of the UNI CEI EN 301549 standard, due to the non-compliance issues listed below.

Non-accessible content

The contents listed below are not accessible due to non-compliance with Italian Law No. 4 of 9 January 2004, as:

- some parts of the website are not fully compliant due to the presence of non-accessible content;
- some third-party components cannot be directly modified by the website owner.

The website may present accessibility difficulties for some users, particularly for those who use assistive technologies such as screen readers or alternative input devices, or for users with visual, auditory, motor, or cognitive impairments.

- **Information and relationships**

Relationships between content elements (labels, headings, sections, forms) should not rely solely on visual layout but should be properly coded so that the hierarchy and meaning of the content can be understood programmatically.

- **Use of color**

Some visual elements on the website that convey meaning are not accompanied by textual alternatives, icons, or other visual indicators, making it difficult for users with color perception deficiencies to understand the content.

- **Insufficient contrast between text and background**

When the colors of text and background and/or interface components and meaningful graphics (e.g. buttons, icons) are too similar, users with visual impairments or color blindness may have difficulty reading the content.

- **Reflow**

Content should be usable without loss of information or functionality, without requiring horizontal scrolling, including when viewed on mobile devices.

- **Link purpose**

Each link should have a clear and understandable purpose, even when taken out of its visual context. Users should be able to understand where a link leads by listening to the link text alone.

- **Visible focus**

When a user navigates the page using a keyboard, the active element must always be clearly visible through a visual indicator, helping users who do not use a mouse to identify which element is currently selected.

- **Parsing (syntax analysis)**

The HTML, XHTML, or XML code of the page should be well-formed and valid so that assistive technologies and browsers can correctly interpret the page.

- **Name, Role, Value**

User interface (UI) elements must have: a Name (programmatically determinable), a Role (e.g. button, checkbox, combobox, etc.), a Value, where applicable (e.g. the value of an input field).

The language versions of the website (fr.cafenoir.it, de.cafenoir.it, es.cafenoir.it, en.cafenoir.it, uk.cafenoir.it) currently contain some images without alternative text, which is necessary to ensure full accessibility of visual content. An update is in progress to achieve full compliance and accessibility of all content.

Some content is generated by external scripts and third-party services that cannot be directly modified by the website owner. In particular:

Cookiebot (cookie banner)

- Information and relationships
- Insufficient contrast between text and background
- Multimedia content without subtitles or transcripts
- Link purpose
- Visible focus
- Name, Role, Value

Clerk.io (search components, carousels, recommendations)

- Insufficient contrast between text and background
- Visible focus
- Parsing (syntax analysis)

Bantoo (outfit modules and recommendations)

- Dynamic generation of components with possible lack of labels, visible focus, and logical structure.
- The output cannot be fully verified and may be potentially non-compliant.

The website owner cannot directly modify these components, but is committed to:

- Reporting the identified issues to the service providers;
- Requesting accessibility-compliant updates;
- Evaluating the adoption of alternative solutions that are more compliant with WCAG guidelines.

Preparation of the accessibility statement

This statement was prepared on 19 January 2026.

The information contained in this statement is based on a self-assessment carried out directly by the service provider.

The statement was last reviewed on 19 January 2026.

Feedback and contact information

If you wish to contact the website owner to report accessibility issues or request non-accessible content, you may use the following email address: info@cafenoir.it

Person responsible for handling accessibility reports: Mirko Mazzantini

Reporting to AgID

In the event of an unsatisfactory response or no response within thirty days of the notification or request, the user may submit a report using the procedure indicated on the official AgID website.

Website information

Website publication date: January 2023

Usability testing carried out: sì

CMS utilizzato per il sito web: Magento

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Organizational information

Number of employees with disabilities: 1

Number of workstations for employees with disabilities: 1